

# संचय SANCHAYA

रा ब सं  
जनसेवा में 50 वर्षों से अधिक  
NSI  
Over 50 Years in Service of People

मासिक प्रकाशन

Monthly Publication

जून 2006 (अंक 158)

June 2006 (Issue 158)



Hon'ble Union Finance Minister Shri P. Chidambaram (Centre), seen during the launching of website of National Savings Institute, Ministry of Finance, Govt. of India, at New Delhi on 30<sup>th</sup> May, 2006. Also seen (L to R) Shri Adarsh Kishore, I.A.S., Secretary (Finance), Shri Pawan Kumar Bansal, Hon'ble Union Minister of State for Finance, Shri Ashok Jha, I.A.S., Secretary (Economic Affairs) and Smt. Shyamala Gopinath, Dy. Governor, RBI.

## Hon'ble Union Finance Minister Launches Website of NSI

The Hon'ble Union Finance Minister, Shri P. Chidambaram launched the website of National Savings Institute at the special function organised in New Delhi on 30<sup>th</sup> May 2006. The objective of this website is to facilitate citizen's interface with the Government in the area of Small Savings on an e-Governance platform. The website is <http://nsiindia.gov.in>. This website is developed by NSI in collaboration with National Informatics Center. The basic objective of this website is dissemination of information and online redressal of complaints related to the various Small Savings Schemes offered by the Central Government. This website is a single window mechanism for on line redressal of grievances and providing information on products, agency and distribution channels. The website also offers down load facility for commonly used forms for depositors.

Shri Ashok Jha, IAS, Secretary Economic Affairs highlighted the achievements of NSI during 2005-06 and the salient features of the website. The function was also attended by Hon'ble Minister of State (Finance), Secretary (Finance), Secretary (Revenue), Secretary (Banking), Dy. Governor of Reserve Bank of India, Jt. Secretaries from the Ministry of Finance, CCA, Ministry of Finance, Director/Jt. Director & Regional Directors from NSI and the Senior Officers from the other departments including Director General of NIC.

At the end of the function, Smt. L.M. Vas, I.A.S., Jt. Secretary (Budget) Ministry of Finance, Department of Economic Affairs, met the media persons and replied all the queries raised by them.



राष्ट्रीय बचत संस्थान  
NATIONAL SAVINGS INSTITUTE



Smt. L.M. Vas, IAS, Jt. Secretary (Budget), Ministry of Finance (DEA) seen answering the queries of media persons, after launching of the NSI Website at New Delhi on 30<sup>th</sup> May 2006. Also seen (L to R) Shri B.S. Chauhan, Director Public Relations, Ministry of Finance, Smt. Anuradha Prasad, Director (Budget), Ministry of Finance and Shri Anil Bhattacharya, Head of Department, NSI.

### **Salient Features of NSI Website**

The website of NSI, <http://nsiindia.gov.in> is a single window mechanism for online redressal of grievance/complaint or query on the NSI website and track its status using a unique auto generated code number. The NSI's Regional center concerned will ensure the redressal of grievance/complaint or answering the queries through suitable interface with state government, post office or bank as the case may be and respond through e-mail or post, as indicated by the user. On line complaints and queries received by NSI and its Regional Offices can be transferred to the online system for tracking and monitoring by the Ministry.

The website has two main components viz. Static and Dynamic. The static component covers various facts of NSI i.e. What is NSI mission and vision, Organizational chart, Addresses of Head Quarter and Regional Centers, History of savings in India, Progress of small savings, National Savings Products, Extension Agencies, Training and Development, Distribution of products International cooperation etc. The dynamic component covers the procedural aspects of use of online system, time taken for redressal process, generating various related reports (statewise/districtwise) and knowing the redressal status.

This website will provide easy access to the information for the investors, agents etc. and will make redressal process more transparent.



Shri Suryakant Dhoke, Principal System Analyst National Informatics Center, Nagpur (Center) seen demonstrating the operation of website of NSI.



Smt. L.M. Vas, IAS, Jt. Secretary (Budget), Ministry of Finance, Govt. of India and Smt. Anuradha Prasad, Director (Budget) Ministry of Finance seen with Senior Officers of NSI and the Ministry of Finance after the launching of NSI website at New Delhi on 30<sup>th</sup> May 2006.

### **NSI set up coordination committees in all the states for redressal of Investors Grievances**

The coordination committees have been set up in all the states for redressal of investors grievances and other issues concerning the agents' distribution channels, State Governments etc. The Coordination Committee is chaired by the Regional Director of the Regional Center of the concerned area with the representatives of the State Govt., Deptt. of Post, Banks and Agents. The coordination Committee will meet at least once in three months and atleast three meetings in each state will be conducted during the year 2006-07 by the RD's. The Regional Directors have fixed the specific days & hours in a week in each state for meeting the investors with a view to understanding and redressing their grievances. RD's will devote at least three days in a week at the Head Quarter of the Regional Center. The Regional Director giving cover to the state(s) which do not have a NSI Regional Center will visit the State Capital(s) at least once in every two months for a minimum of two days for meeting the investors and addressing their queries and complaints.

Publicity about the fixed days on which RD's would be available to the Public is made through local media as well as notices in post offices and bank branches. The State Govts. are extending all out support in effective functioning of the coordination committee in their state. Besides investors grievances various issues like availability of NSI Products related forms, receipt books, services provided by the distribution channels etc. are discussed.



A view of the online operation of the website of NSI.

**SMALL SAVINGS COLLECTIONS FROM APRIL TO MARCH 2006 (PRELIMINARY)**  
(Rs. in Crore)

Sr. No.	Region	Gross	Net	Gross	Net
		Upto March 2005		Upto March 2006	
1.	Andhra Pradesh	9345.23	4941.38	10415.28	4159.01
2.	Arunachal Pradesh	66.03	36.90	79.03	35.24
3.	Assam	2438.69	889.00	1927.51	130.66
4.	A&N Island	26.76	11.32	33.21	15.57
5.	Army Post Offices	665.22	504.80	289.41	-63.79
6.	Bihar	5093.15	2257.40	5755.57	2134.36
7.	Jharkhand	2639.58	1595.15	2818.03	1391.69
8.	Chandigarh	436.78	143.39	615.92	214.21
9.	Daman & Diu	33.69	20.62	38.82	14.25
10.	Delhi	8837.84	5644.44	7597.67	3402.39
11.	Goa	587.03	382.30	682.86	433.08
12.	Gujarat	15161.55	8201.39	16444.85	6530.65
13.	Haryana	4689.03	1977.04	5077.62	1291.13
14.	Himachal Pradesh	1912.08	777.21	2404.59	711.53
15.	Jammu & Kashmir	1264.14	524.83	1545.30	535.29
16.	Karnataka	7730.71	4047.49	8200.52	3318.73
17.	Kerala	5837.29	2901.51	5925.78	2255.30
18.	Lakshdweep	1.39	0.71	1.30	0.11
19.	Madhya Pradesh	5009.16	2693.15	5496.25	2128.41
20.	Chhattisgarh	1589.06	872.21	1679.80	699.59
21.	Maharashtra	21118.21	12760.19	20083.67	8692.26
22.	Manipur	76.40	33.70	86.56	22.08
23.	Meghalaya	139.25	64.68	163.60	32.70
24.	Mizoram	82.01	33.29	94.42	18.32
25.	Nagaland	36.11	18.27	45.15	19.35
26.	Orissa	2564.36	1266.22	2989.86	1180.07
27.	Pondicherry	227.28	157.47	236.42	139.72
28.	Punjab	8325.45	3223.69	9208.27	2421.97
29.	Rajasthan	9326.59	4971.61	7953.86	2245.96
30.	Sikkim	52.56	18.01	68.84	17.61
31.	Tamilnadu	10709.94	5911.90	11629.92	4894.39
32.	Tripura	370.19	175.56	435.27	171.26
33.	Uttar Pradesh	14444.13	6393.06	17250.67	6153.38
34.	Uttaranchal	1958.92	1009.71	2299.70	704.63
35.	West Bengal	18099.37	9761.69	20873.64	9348.74
	<b>Total</b>	<b>160895.16</b>	<b>84221.29</b>	<b>170449.17</b>	<b>65399.86</b>

Note THE PRELIMINARY FIGURES RECEIVED FROM THE DEPARTMENT OF POSTS, NEW DELHI ARE SUBJECT TO RECONCILIATION. THE FIGURES DO NOT INCLUDE PPF (BANK) COLLECTIONS.