

# संचय SANCHAYA

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Shri S. L. Kureel, Regional Director NSI Lucknow seen discussing with members of State Level Co-ordination Committee Meeting for Redressal of Grievances.

## NSI LUCKNOW HELD STATE LEVEL CO-ORDINATION COMMITTEE MEETING UNDER SINGLE WINDOW MECHANISM FOR REDRESSAL OF GRIEVANCES AT LUCKNOW

The State level co-ordination committee meeting of Uttar Pradesh for Redressal of investor complaints and queries was held on 19-8-2011 in the office of Regional Director, Lucknow under the chairmanship of Shri S. L. Kureel, Regional Director, NSI, Regional Center Lucknow. The member of the committee representing Department of Post, Department of Small Savings, Bank Organization and Small Savings Agents Association attended the said meeting. Shri S. L. Kureel, Regional Director explained the importance of co-ordination Committee under the single window mechanism for Redressal of grievances connected to distribution of National Savings Products through various distribution channels. Various issues regarding non-filing of TDS return by Department of post, PPF accounts clarifications, supply of ASLAAS-5 cards to small savings, training to bank staff on PPF and SCSS by NSI authorities bank figures of PPF & SCSS were discussed.

The other members who attend the meeting were i.e Shri Dr. Deshbandhu Rajesh Tiwari, Sr. Manager, Syndicate Bank, P. R. Maurya, Allahabad Bank, Lucknow, Shri Amit Upadhyaya, Union Bank of India, Lucknow, Shri Rahul Varun, Indian Overseas Bank, Lucknow, Shri P. K. Pandey, IOB, Lucknow, Shri S. K. Jain Digamber, President, N. S., Agents' Association, Manoj Kumar Chaudhary, Manager, SBI, Lucknow, Shri Dinesh Kumar, Manager, PNB, Lucknow, Shri B. S. Arora, BOB, Lucknow, Shri Ajay Srivastava, Assistant Director, Lucknow, Shri O. P. Kashyap, Representative, Dept. of Post, Lucknow, Shri Mukesh Pant, Joint Director, O/o the National Savings Directorate, Lucknow, Shri S. K. Madan, BOI, Lucknow, Smt. Indranyi Banerjee, Vijaya Bank, Lucknow and Shri Kalyan Singh, Assistant Director, National Savings Institute, Lucknow.



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